

2026

- APEX Award for Inflight Entertainment - Best in Entertainment - Central/Southern Asia
- Aerospace & Defence MRO South Asia Summit Award for Passenger Experience - Innovation in Passenger Experience

Awards & Accolades



2025

- APEX Global Expo - Four Star Global Airline Rating and World's Most Improved Airline 2024-25
- APEX Award at FTE 2025 - Best Cabin Service in Central Asia
- Travel + Leisure India & South Asia Best Awards - Best Domestic Airline 2025

2025

- Freddie Awards 2025 - Maharaja Club voted as the 2025 'Up and Coming Program' of the year in Asia, Middle East and Africa
- TravelPlus Airline Awards 2025 - Gold Award for Business Class Meal Service ware for Air India's soft product Vista Verve
- PAX Readership Awards 2025 - Won Best IFEC South Asia for 2025, for Air India's in-flight entertainment system, Vista
- Adobe Experience Maker Awards - Won Experience Maker of the Year for boosting 31% revenue with the comprehensive use of Adobe Experience Cloud applications

2024

- Wings India Awards 2024 - Best International Connectivity
- World Travel Awards 2024 – Asia's Leading Airline Inflight Entertainment 2024
- 2024 Global Stevie® Awards – Bronze for Best Use of Technology in Customer Service – All other industries
- 2024 Asia-Pacific Stevie® Awards – ‘Gold’ for its mobile app in ‘Functionality and Innovation’
- 2024 Opus Research Conversational AI Awards – Industry’s first Generative AI Chatbot
- Red Dot Design Award 2024 - Generative AI driven booking feature in the ‘Design Concepts’ category

Awards & Accolades

2024

- Onboard Hospitality Awards 2024
 - Best for Service Equipment: Passenger
 - Best for Onboard Textiles: First and Business
 - Highly commended for its Best Onboard Entertainment, Best for Onboard Textiles: First and Business, Best for Premium Class Amenities

Awards & Accolades



2023

- TravelPlus Airline Amenity Awards
 - Best Tableware in First Class
 - Best for First Class and Business Class Bedding in Textiles
 - Best Guest Amenities