MEDIA NOTE

Gurugram, 26 March 2026: Air India and Air India Express will together operate **22** scheduled and non-scheduled flights, to and from the West Asia region on 27 March 2026.

Air India will operate 04 scheduled flights between India and Jeddah, with 02 services each from Delhi and Mumbai. In addition, Air India will operate 02 scheduled flights between Mumbai and Riyadh.

Air India Express will operate 04 flights each to and from Muscat and Riyadh. Muscat services will include 02 each from Delhi and Mumbai, while Riyadh services will include 02 each from Bengaluru and Kozhikode.

Additional, non-scheduled flights

In addition to the scheduled services, Air India and Air India Express will operate a total of 08 non-scheduled flights to and from the United Arab Emirates (UAE), subject to availability of slots and other prevailing conditions at the departure stations at the time. These flights are being operated with the requisite permissions from the relevant Indian and local regulatory authorities.

Summary of scheduled, non-scheduled, and temporarily suspended flights for 27 March

Country	Airport	Scheduled Operations	Ad Hoc Operations	Operating Sectors
UAE	Dubai	No	Yes	Air India - Delhi
				Air India Express - Delhi
	Abu Dhabi	No	Yes	Air India Express - Delhi, Mumbai
	Ras Al Khaimah	No	No	—
	Sharjah	No	No	—
	Al Ain	No	No	—
Oman	Muscat	Yes	No	Air India Express - Delhi, Mumbai
	Salalah	No	No	—
Saudi Arabia	Jeddah	Yes	No	Air India - Delhi, Mumbai
		No	No	—
	Riyadh	Yes	No	Air India - Mumbai
		Yes	No	Air India Express - Bengaluru, Kozhikode
	Dammam	No	No	—
Bahrain	Bahrain	No	No	—
Qatar	Doha	No	No	—
Kuwait	Kuwait	No	No	—
Israel	Tel Aviv	No	No	—

All Air India flights to and from North America, Europe, Australia and other regions continue to operate per schedule.

Guests booked to travel on any of the routes where Air India group's scheduled services remain temporarily suspended may conveniently rebook to a future date at no additional charge or opt for a full refund.

Air India guests are advised to raise their rebooking or cancellation requests on the airline's website at http://airindia.com. For more information, please contact the 24x7 customer support hotline at **+911169329333** or **+911169329999**.

Air India Express guests booked to travel from any station in the UAE can conveniently rebook their flights without additional charges on Air India Express' *additional commercial flights* operating from any UAE station to any destination in India.

Air India and Air India Express are proactively reaching out to impacted guests using the mobile numbers registered with the airline to provide rebooking options. Guests are requested to ensure their **current and active mobile numbers** are updated with the airline to receive these important notifications.

Air India Express guests with active bookings can also rebook their flights through the airline's AI-powered digital assistant **Tia**, available on WhatsApp at **+91 63600 12345**.

Air India group is exploring every opportunity to operate other additional ad-hoc flights to and from destinations in West Asia.

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