

## AIR INDIA EXPANDS UK CONNECTIVITY THIS WINTER WITH FOURTH DAILY FLIGHT BETWEEN DELHI AND LONDON (HEATHROW)

- The largest carrier between India and the UK with ~1.7 million seats operated annually
- New Air India experience on all Delhi-London (Heathrow) flights
- Complimentary lounge access for premium travellers
- Complimentary WiFi internet connectivity on all Delhi-London (Heathrow) flights

**GURUGRAM, 09 October 2025:** Air India today announced an expansion of its services to the United Kingdom as part of its Northern Winter 2025 schedule, adding a fourth daily flight between Delhi and London (Heathrow), effective 26 October 2025.

The additional flight increases Air India's frequency from 24x weekly to 28x weekly this Winter, adding 1,196 seats each way per week between Delhi and London (Heathrow). All Air India flights on the high-demand route are operated by the airline's new Airbus A350-900 and Boeing 787-9 aircraft.

### Largest carrier between India and the UK

Air India is the largest carrier between India and the UK, operating 61x weekly and deploying 18,066 seats per week (in one direction), which translates to nearly 1.7 million seats annually on routes between the two countries. Air India connects five Indian cities (Delhi, Mumbai, Bengaluru, Ahmedabad and Amritsar) to three points in the UK, namely London (Heathrow), London (Gatwick), and Birmingham.

### New Air India experience on all Delhi-London flights

With the added daily frequency, Air India will operate two daily flights on the route with its Airbus A350-900 aircraft and two daily flights with its Boeing 787-9 aircraft. This ensures the consistent availability of Air India's best widebody cabin products between Delhi and London, with both aircraft types featuring three cabin classes: Business Class, Premium Economy, and Economy Class.

### An elevated travel experience

Air India's enhanced onboard and ground services deliver world-class experiences for all guests. This is reflected in the airline's high Net Promoter Score (NPS), consistently clocking close to 47 points every month. The Business Class and Premium Economy cabins on Air India's flagship A350-900 aircraft deployed on the Delhi-London (Heathrow) route record even higher NPS, ranging between 50 and 60 points every month. These enhanced services include:

- **Complimentary lounge access:** Air India guests flying First Class and Business Class and eligible Maharaja Club members enjoy complimentary access to world-class lounges globally. At London (Heathrow), Air India guests can choose from the following lounge options for a premium pre-flight experience: Air Canada Maple Leaf Lounge, Lufthansa Business Lounge, Singapore Airlines SilverKris Lounge, and United Club Lounge.
- **Inflight entertainment and internet connectivity:** On all flights between Delhi and London (Heathrow), Air India guests enjoy complimentary WiFi internet connectivity and world-class inflight entertainment (IFE) in all cabins. The airline's new IFE system offers over 3,000 hours of content, including the largest library of Indian entertainment.

- **World-class on-board service:** Air India guests enjoy hot meals featuring a selection of Indian and international cuisine across all cabins, paired with a range of complimentary alcoholic and non-alcoholic beverages. Business Class and Premium Economy guests also receive complimentary amenity kits, along with Air India's new luxury bedding and elegantly designed serviceware.

### Services on other UK routes

The expanded operations include the optimisation of services on other UK routes, some of which were temporarily adjusted due to operational considerations:

- **Mumbai-London (Heathrow):** Continues to operate double daily or 14x weekly
- **Bengaluru-London (Heathrow):** Reinstatement of 3x weekly flights previously curtailed, bringing the service back to a full 7x weekly operation
- **Ahmedabad-London (Gatwick):** Services on this route were temporarily relocated to London (Heathrow) in July 2025, which now return to London (Gatwick), operating 3x weekly
- **Amritsar-London (Gatwick):** Restored to operate 3x weekly
- **Delhi-Birmingham:** Restored to operate 3x weekly
- **Amritsar-Birmingham:** Will continue to operate 3x weekly

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### About Air India group

The Air India group – comprising of full-service global airline Air India and low-cost regional carrier Air India Express – is spearheading a new era of Indian aviation. The Air India story began in 1932 when JRD Tata piloted the airline's inaugural flight and opened the skies for aviation in India. Today, Air India group employs more than 30,000 people, operates over 300 aircraft and carries customers to 55 domestic and 45 international destinations across five continents.

Returning to the Tata Sons in 2022 following 70 years under Government ownership, Air India group is in the midst of a five-year transformation program, Vihaan.AI. As part of the transformation, Air India has placed an order for 570 new aircraft. In 2024, sister airlines Air Asia India and Vistara were successfully merged into Air India Express and Air India, respectively, and the Airline opened South Asia's largest aviation training academy. A new flying school is scheduled to open in 2025, and construction of a greenfield maintenance base, to be operational in 2026, is underway. In addition to receiving new aircraft, all existing aircraft are progressively undergoing a full interior refit.

With transformation underway across all facets of the business and India's rich legacy of hospitality, Air India is committed to being a world class global airline with an Indian heart.

For more stories on Air India, visit <http://www.airindia.com/newsroom>

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