

AIR INDIA TO MOVE SELECT DOMESTIC FLIGHTS AT DELHI AIRPORT TO TERMINAL 2; AIR INDIA EXPRESS TO OPERATE ALL DOMESTIC FLIGHTS FROM TERMINAL 1

- Relocation of flights effective 26 October 2025
- Air India flights from Delhi T2 to be renumbered in four digits, prefixed with '1' (AI1XXX)
- Inter-terminal transfers available between T1, T2, T3
- Free shuttle service between terminals every 10 minutes provided by DIAL

New Delhi, 03 October 2025: Air India group today announced adjustments to its domestic operations at Delhi's Indira Gandhi International Airport due to the ongoing expansion activities at Terminal 3 (T3) by Delhi International Airport Ltd. (DIAL) to augment international passenger capacity. The terminal enlargement works will reduce domestic capacity at T3, necessitating the relocation of certain domestic operations of Air India and Air India Express, effective 26 October 2025.

Air India will relocate 60 of its 180 daily domestic departures out of Delhi to the upgraded Terminal 2 (T2). Concurrently, Air India Express will move all its domestic operations to the newly renovated and upgraded Terminal 1 (T1).

All international flights of Air India and Air India Express will continue to operate from T3 Delhi Airport.

How one can identify Air India flights to/from T2

Air India's domestic flights departing from or arriving at T2 have been renumbered in four digits, starting with '1' (e.g., AI1737, AI1787). This clear distinction will help travellers to easily identify that their flight operates from/to T2.

Inter-terminal transfers for guests

Air India or Air India Express guests with connections, carrying boarding passes for their onward flights will be provided inter-terminal transfers between T1, T2, and T3. This service applies to connections between Air India flights, Air India Express flights, and on applicable codeshare connections.

Any through-checked baggage for these guests will be seamlessly transferred airside, eliminating the need to collect and recheck baggage during terminal transfers.

For all guests requiring transfers between T1, T2 and T3, Delhi International Airport provides a convenient shuttle service running every 10 minutes, ensuring quick and easy connectivity between the terminals. Passengers with Reduced Mobility (PRM) and those requiring special assistance can also opt for a comfortable buggy ride between T2 and T3.

Augmented guest support during transition

To ensure a smooth experience, Air India and Air India Express will be proactively notifying all guests who hold bookings for flights relocating to T2 and T1 (for Air India Express guests), via their registered contact details.

Passengers making new Air India bookings on AI1XXX-series flights (departing from T2) will be clearly notified that their flight operates from T2. Guests booking Air India Express domestic flights for travel from/to Delhi will also receive notifications.

Passengers whose bookings continue to operate to/from T3 will receive a reminder to check their terminal if they have connecting flights. Additionally, all passengers checking in online for AI1XXX-series flights will receive an additional reminder that their flight departs from T2.

Air India is also deploying additional resources at both terminals to assist customers and help them to navigate between the terminals, if required. Some of the airline's ground staff, available to assist passengers with information, terminal transfers, etc. will wear special t-shirts for ease of recognition by passengers.

Guidance for passengers

All Air India and Air India Express guests are advised to update their contact details in their bookings with accurate information, to receive timely notifications. Guests are also advised to verify their flight details and terminal information prior to travel through the official websites of Air India and Air India Express, mobile apps, or the airlines' 24x7 customer service channels.

About Air India

The Air India group – comprising of full-service global airline, Air India, and value carrier, Air India Express – is spearheading a new era of Indian aviation. The Air India story began in 1932 when JRD Tata piloted the airline's inaugural flight and opened the skies for aviation in India. Today, Air India group employs more than 30,000 people, operates over 300 aircraft and carries customers to 55 domestic and 45 international destinations across five continents.

Returning to the Tata Sons in 2022 following 70 years under Government ownership, Air India group is in the midst of a five-year transformation program, Vihaan.AI. As part of the transformation, Air India has placed an order for 570 new aircraft. In 2024, sister airlines Air Asia India and Vistara were successfully merged into Air India Express and Air India, respectively, and the Airline opened South Asia's largest aviation training academy. A new flying school is scheduled to open in 2025, and construction of a greenfield maintenance base, to be operational in 2026, is underway. In addition to receiving new aircraft, all existing aircraft are progressively undergoing a full interior refit.

With transformation underway across all facets of the business and India's rich legacy of hospitality, Air India is committed to being a world class global airline with an Indian heart.

For more stories on Air India, visit <http://www.airindia.com/newsroom>

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