

## AIR INDIA COMPLETES FIRST PHASE OF LEGACY RETROFIT PROGRAMME; 104 A320 FAMILY AIRCRAFT NOW FEATURE NEW OR UPGRADED CABIN INTERIORS

- First phase of retrofit programme included 27 legacy A320neo
- 3,024 weekly flights on 82 domestic and short-haul-international routes to offer new cabin interiors

**GURUGRAM, 31 October 2025:** Air India today announced the successful completion of the retrofit programme for its legacy A320neo fleet, with the final of 27 aircraft returning to service with brand-new cabin interiors and in the airline's vibrant new livery. With these, combined with 14 newly delivered A320neo aircraft and those integrated following the merger of Vistara into Air India, the airline now operates 104 A320 Family aircraft, featuring new or upgraded cabin interiors.

Commenced in September 2024 as part of a broader \$400 million initiative to modernise Air India's entire legacy fleet, the retrofit programme for all 27 legacy A320neo aircraft has been completed within a record one-year time frame.

### Now operating 3,024 flights per week with new or upgraded cabin interiors

With 104 A320 Family aircraft featuring new or upgraded interiors, Air India now operates 3,024 weekly flights across 82 domestic and short-haul international routes:

- **Domestic India routes:** All flights on the busiest domestic routes such as Delhi-Mumbai, Delhi-Hyderabad, Delhi-Bengaluru, Delhi-Kolkata, Delhi-Chennai, Mumbai-Bengaluru, Mumbai-Hyderabad, Mumbai-Chennai and Mumbai-Kolkata, in addition to many others.
- **Short-haul international routes:** All flights to and from Bangkok, Phuket, Ho Chi Minh City, Kuala Lumpur, Bali (Denpasar), Manila, Mauritius, Malé (Maldives), Riyadh, Jeddah, and most flights to and from Singapore.

### Transformed cabin for enhanced comfort

The retrofit programme for the 27 A320neo involved equipping all aircraft with modern cabin interiors, each in a three-class cabin configuration, ensuring a consistent, world-class inflight experience. This includes the installation of:

- 3,564 new Economy Class seats
- 648 new Premium Economy Class seats
- 216 new Business Class seats
- 450+ metres of premium leather and 15,000+ metres of fabric
- 5,000+ square metres of carpet, enhancing cabin aesthetics and comfort
- 8,000+ kg of paint, to repaint the legacy aircraft in Air India's bold new livery

All seats come with USB-A and USB-C ports, enabling travellers to keep their personal electronic devices charged. This also helps them in accessing 'Vista Stream', Air India's on-board inflight entertainment streaming service, which offers close to 900 hours of global cinematic content on personal devices.

Air India has been consistently recording a high Net Promoter Score (NPS) of close to ranging between 45 and 50 points each month for its narrowbody aircraft operations.

**Campbell Wilson, Chief Executive Officer & Managing Director, Air India,** said: “We continue to make good progress on the upgradation of our fleet. With over 100 of our A320 Family aircraft now featuring modern interiors, our guests will enjoy a superior travel experience across our extensive network.”

As we mark the end of the first phase of our narrowbody retrofit, we remain committed to elevating passenger experience and offering cabin products of global standards to our guests.”

### **Retrofit of other aircraft in progress**

Starting 2026, Air India will be retrofitting 13 legacy A321 aircraft. These aircraft are being sequenced for refit and new livery together with the erstwhile Vistara fleet over the next year.

Air India also commenced the widebody retrofit programme for its legacy B787-8 aircraft, with the first of 26 aircraft (VT-ANT) having flown to a Boeing facility in Victorville, California (United States) in July 2025. The programme, now on a steady schedule for completion by mid-2027, will introduce brand-new interiors featuring a three-class configuration with Business Class, Premium Economy, and Economy Class seats.

Starting in early 2027, Air India will additionally retrofit 13 of its legacy Boeing 777-300ER aircraft, aiming for completion by October 2028, with the timeline having shifted due to supply chain delays.

### **About Air India**

The Air India group – comprising of full-service global airline, Air India, and value carrier, Air India Express – is spearheading a new era of Indian aviation. The Air India story began in 1932 when JRD Tata piloted the airline’s inaugural flight and opened the skies for aviation in India. Today, Air India group employs more than 30,000 people, operates over 300 aircraft and carries customers to 55 domestic and 45 international destinations across five continents.

Returning to the Tata Sons in 2022 following 70 years under Government ownership, Air India group is in the midst of a five-year transformation program, Vihaan.AI. As part of the transformation, Air India has placed an order for 570 new aircraft. In 2024, sister airlines Air Asia India and Vistara were successfully merged into Air India Express and Air India, respectively, and the Airline opened South Asia’s largest aviation training academy. A new flying school is scheduled to open in 2025, and construction of a greenfield maintenance base, to be operational in 2026, is underway. In addition to receiving new aircraft, all existing aircraft are progressively undergoing a full interior refit.

With transformation underway across all facets of the business and India’s rich legacy of hospitality, Air India is committed to being a world class global airline with an Indian heart.

For more stories on Air India, visit <http://www.airindia.com/newsroom>

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