

AIR INDIA ENTERS MULTI-YEAR AGREEMENT WITH BOEING FOR COMPONENT SERVICES PROGRAM TO SUPPORT ENTIRE 787 FLEET

Partnership to enhance Air India's operational efficiency, fleet reliability, and spare parts availability

HYDERABAD (INDIA), 28 January 2026: Air India today announced a multi-year agreement with Boeing Global Services for its Component Services Program (CSP), encompassing the airline's entire Boeing 787 fleet, both existing aircraft and those on order.

The agreement was signed today, 28 January 2026, on the sidelines of Wings India 2026, one of the region's premier civil aviation events, in Hyderabad, India.

The CSP is a comprehensive solution that will deliver end-to-end component management tailored to the operational demands of Air India's growing 787 fleet as the airline scales up its long-haul network. This includes:

- Component pooling, providing immediate access to a broad pool of serviceable 787 components, enabling rapid replacement of line-replaceable units to reduce turnaround time
- Repair, overhaul, and modification, providing expert handling of returned components through Boeing-approved facilities and partners, ensuring quality repairs and upgrades to maintain fleet performance
- Logistics services to help with efficient worldwide transportation and delivery of parts, supported by Boeing's infrastructure for in-time availability

This pooled approach will help Air India to access a shared pool of high-value, dispatch-critical components for its 787 fleet. The CSP will also enable Air India to enhance cost predictability, while maintaining high reliability for its fleet.

"As Air India transforms into a globally competitive full-service carrier, dependable component support is vital to sustaining high operational standards across our expanding Boeing 787 operations," said **Sisira Kanta Dash, Chief Technical Officer, Air India**. "This agreement with Boeing Global Services strengthens our long-standing partnership and provides integrated solutions needed to deliver greater fleet efficiency, reduced downtime, and consistent service excellence to our passengers."

This strategic collaboration builds on Air India's ongoing fleet modernization drive, which includes the recent induction of its first line-fit Boeing 787-9 aircraft and plans for multiple additional 787-9 deliveries in 2026, alongside cabin retrofits of 26 legacy 787-8 aircraft.

"The 787 Component Services Program is one of Boeing Global Services' core solutions, designed to optimize component availability and provide operators with scalable, reliable component support," said **William Ampofo**, senior vice president, Parts & Distribution and Supply Chain, Boeing Global Services. "This long-term partnership with Air India deepens our commitment to enabling cost-effective, resilient operations for their Dreamliner fleet, while our global parts and repair network delivers the uptime and cost predictability their operations require."



About Air India group

The Air India group – comprising full-service global airline, Air India, and value carrier, Air India Express – is spearheading a new era of Indian aviation. The Air India story began in 1932 when JRD Tata piloted the airline's inaugural flight and opened the skies for aviation in India. Today, Air India group employs more than 30,000 people, operates over 300 aircraft and carries customers to 57 domestic and 49 international destinations across five continents.

Returning to the Tata Sons in 2022 following 70 years under Government ownership, Air India group is in the midst of a five-year transformation program, Vihaan.AI. As part of the transformation, Air India has placed an order for 570 new aircraft. In 2024, sister airlines Air Asia India and Vistara were successfully merged into Air India Express and Air India, respectively, and the Airline opened South Asia's largest aviation training academy. A new flying school is scheduled to open in 2025, and construction of a greenfield maintenance base, to be operational in 2026, is underway. In addition to receiving new aircraft, all existing aircraft are progressively undergoing a full interior refit.

With transformation underway across all facets of the business and India's rich legacy of hospitality, Air India is committed to being a world class global airline with an Indian heart.

For more stories on Air India, visit <http://www.airindia.com/newsroom>

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